

Protecting yourself from (online) fraud & cyber crime

Resources, advice and
further reading inside!



Cyber and Fraud Aware?

Stay safe & secure online

cyber & fraud crime
prevention experts
to answer your
questions.

- Password & 2-step verification
- Phishing and social engineering
- Phone, email, text scams and other top tips

Coming to a library near you:
Cybercrime & Fraud Prevention events with scheduled talks on
the day. For dates and venues:
- visit www.hertfordshire.gov.uk/libraries and
- search for "cyber" in "Events and things to do at the library".

FREE event
No tickets
or booking
required



- Advice for individuals and businesses on how to stay secure online from the UK's National Cyber Security Centre.

www.ncsc.gov.uk/cyberaware



- Check a website URL before you visit, plus practical advice on how to protect yourself, your devices, and your business against fraud and online cybercrime.

www.getsafeonline.org



**Need to contact your bank urgently?
Call 159**

- If you think someone is trying to trick you into handing over money or personal details - stop, hang up and call **159** to speak directly to your bank.

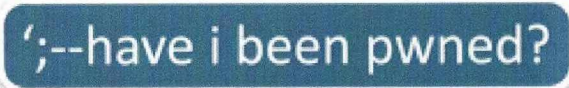
<https://stopscamsuk.org.uk>



0300 123 2040

- Have been scammed, defrauded or experienced cyber crime?
- Call 0300 123 2040, chat to a live advisor, or to report fraud/cyber crime online:

<https://www.reportfraud.police.uk/>



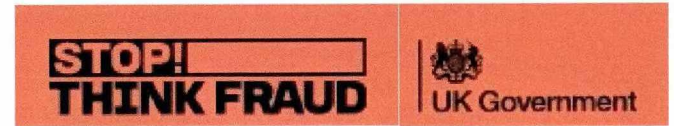
- Check if your email has been compromised by data breaches or leaked online. Check back regularly!

<https://haveibeenpwned.com>



- Advice to help prevent email, phone-based and online fraud - particularly where criminals impersonate trusted organisations.

www.takefive-stopfraud.org.uk



Practical advice to stay ahead of scams:

- Protect yourself from fraud & how to spot fraud
- Report & recover from fraud

<https://stopthinkfraud.campaign.gov.uk>



Call **Trading Standards** at Citizens Advice:

- If you think a business or tradesperson has broken the law or acted unlawfully.
- Need help in finding a trusted trader.

0808 223 1133 www.citizensadvice.org.uk



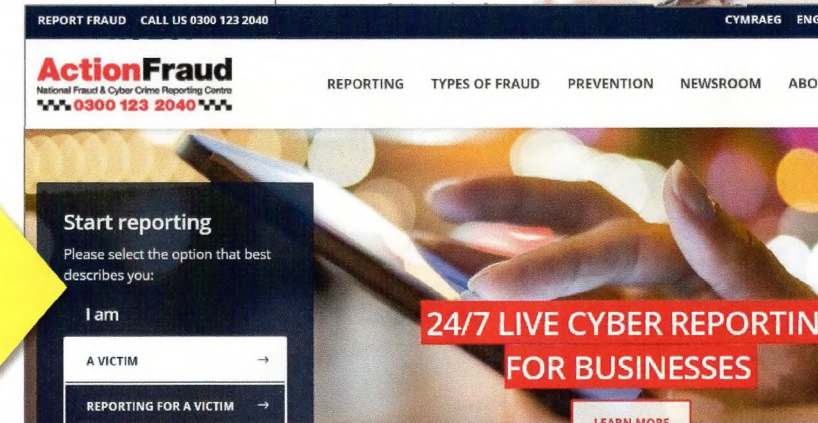
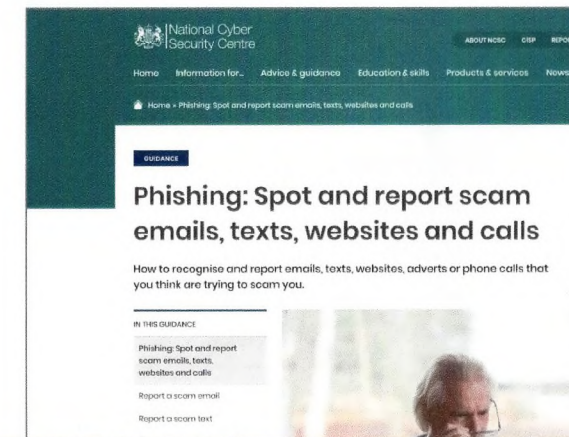
Sign up to receive Herts Police's crime updates and event info in your area, as well as crime prevention advice:
<https://hertsconnected.co.uk>

Always report fraud and suspicious emails, texts, websites, adverts & phone calls

You could help the authorities to remove it and prevent others from becoming a victim of fraud.

- ✓ Forward suspicious emails to report@phishing.gov.uk
- ✓ Forward scam texts to **7726** (handy tip: 7726 spells out 'SPAM' on a phone keypad)
- ✓ Report suspicious phone calls: text 7726 with the word 'call', followed by the scam caller's number
- ✓ Report fake/scam websites, adverts, and more, www.ncsc.gov.uk/report-scam-website

If you have lost money or responded to a suspicious email, phone call, message, social media advert or website, please report to Action Fraud by calling 0300 123 2040 or report the fraud online: www.actionfraud.police.uk



Which?

- Product reviews, consumer rights, campaigns, and more.
- Sign up to the free Which? Scam Alerts newsletter.

www.which.co.uk



- Information and advice services for older people, inc. support for scam victims.

www.ageuk.org.uk

Does it feel like the situation could get heated or violent very soon? Is someone in immediate danger? Is a crime happening right now? Call 999 now.

Non-Emergency? Call 101 or use the web chat at www.herts.police.uk



- Protective Registration offers protection against identity theft for those who might be at risk.

www.cifas.org.uk/individuals



HM Land Registry

- Sign up to the free Property Alert service to help protect your property from fraud.

www.gov.uk/guidance/property-alert

The Electoral Register & the 'Open Register'

- The Open Register is available to anyone who wants to buy a copy of the list.
- You can opt out of the Open Register. Opting out does **not** affect your right to vote.

www.gov.uk/electoral-register/opt-out-of-the-open-register

192.com
People | Businesses | Places

UKPHONEBOOK.COM



- Your details may be publicly available in various online telephone directories and databases - even when you are ex-directory!
- 192.com, Yell.com, ukphonebook.com, thephonebook.bt.com are just a few places where people may be able to search for you.



- **The FCA Warning List:** Lists firms and individuals that are not authorised or registered by the FCA and are operating without permission or running scams.
- Includes advice and resources on how to avoid investment and pension scams.

www.fca.org.uk/scamsmart



HERTFORDSHIRE
CONSTABULARY

Fraud and cyber crime prevention advice and leaflets to keep your personal information, devices, and online accounts safe.

www.herts.police.uk/cyber-fraud